

## Code Enforcement Directory for Unincorporated Santa Clara County

<u>Specific Complaint</u>	<u>Responsible Department</u>	<u>Phone#</u>
<b>Animals:</b> Animal abuse Barking dogs Dead or injured animals Dogs running at large Licensing and vaccinations Poisoned Animals Possession of fighting animals Too many animals, unsanitary conditions	Animal Care and Control	(408)686-3900
<b>Building:</b> Building without permits Dangerous or substandard buildings Housing code violations Mobile/modular homes	Building Inspection Division	(408) 299-5700
<b>Cigarette Smoking</b> in building	Sheriff	(408) 299-2311
<b>Door-to-Door Solicitation</b> without a permit.	Sheriff	(408) 299-2311
<b>Environmental Crimes</b> Hot Line	District Attorney	(408) 299-8477
<b>Fire Hazards-</b> Prevention and Inspections To report fire or medical emergency – Call 911 Building egress or immanent fire/life hazard Fire sprinkler, hydrant or fire alarm system impairments Fire apparatus access hazards For hazardous vegetation concerns contact <b>Weed Abatement Program</b>	Fire Marshal's Office	(408) 299-5760
<b>Garbage</b> Illegal dumping/trash/debris Overflowing single family residential, grocery store, or restaurant garbage containers	Dept. of Environmental Health	(408) 918-3400
<b>Garbage/Recycling Issues</b> Garbage cans not returned to side or back yard Missed pick up Overflowing apartment dumpsters	East Garbage District: Recology S. Bay South Garbage District: GreenWaste Recovery West Garbage District: Green Team of San Jose	(408) 725-4020 (408) 938-4970 (408) 283-8500
<b>Grading</b> – Unpermitted grading on private property Removal/excavations of soil without permits Improper disposal of soil and other materials	Land Development Engineering Division	(408) 299-5730
<b>Graffiti</b>	Zoning Investigations	(408) 299-5770
<b>Hazardous Waste</b>	Dept of Environmental Health	(408) 918-3400
<b>Infestations</b> Insects Rats Vermin	Dept of Env Health - Vector Control	(408) 918-4770
<b>Land Use-</b> Unpermitted uses on private property Detached secondary dwellings without permits	Zoning Investigations	(408) 299-5770

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Home business complaints Unpermitted uses or expansions of use		
Noise abatement	Dept of Environmental Health	(408) 918-3400
<b>Obstructions-</b> Vegetation blocking sidewalks, obstructing signs or obstructing vehicle sight lines	Roads and Airports Department	(408) 494-2700
<b>Odors-</b> Bad smells, air quality, smog	Bay Area Air Quality Mgmt. District	(800)334-6367
<b>Sidewalks/Streets-</b> Conditions or problems	Roads and Airports Dept.	(408) 494-2700
<b>Signs-</b> Illegally posted in public right of way	Traffic Engineer	408) 494-1335
<b>Shopping Carts</b> – Retrieval of abandoned carts	All American Carts	(408) 629-6030
<b>Storage-</b> Improper outdoor storage on private property Car canopy Debris/junk/materials RVs, trailers	Zoning Investigations	(408) 299-5770
<b>Storm Drains -</b> Illegal dumping	Santa Clara Valley Water District	(408) 510-5151
<b>Street Trees-</b> Trimming or removal in public right of way	Roads and Airports Department	(408) 494-2760
Trees in power lines	P.G.&E	(800)743-5000
<b>Vehicles- Private Property:</b> Inoperable Vehicles, Commercial Vehicles stored on private property	Zoning Investigations	(408) 299-5770
<b>Vehicles- Public Property:</b> Inoperable Vehicles, or illegally parked on public streets or public right of way	Sheriff	(408) 299-2311
<b>Water Waste</b>	Santa Clara Valley Water District	(408) 630-2000
<b>Weeds/Vegetation-</b> Overgrown, dry vegetation	Weed Abatement Program	(408) 282-3145
<b>Zoning Ordinance-</b> Questions or complaints	Planning or Zoning Investigations Staff	(408) 299-5770

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